

Dear Customer,

MAXI, as part of the Südzucker Group, is active in Sugar and Sugar Specialties across EU.

We take our responsibility to maintain optimal operational continuation of our business and we have already taken many measures to mitigate any risk for our employees, customers and business partners.

Please find an update detailed below on **our measures and contingency management** with respect to specific COVID-19 pandemic.

All Sugar factories of the Südzucker Group have in place contingency planning which comprises, amongst others, the following elements :

- A reasonable stock of final products, raw materials, processing aids and packaging material.
- Sufficient organizational infrastructures to compensate local shortage of manpower due to illness.
- Decisions are taken based on the guidance and recommendations of International, European and national health authorities, mainly WHO and RKI (Robert-Koch-Institute).
- Business travels are only permitted on a case-by case basis if ranked absolutely needed with prior approval by the superior.
- Regular training of our staff in hygiene measures and sensitization to monitor themselves for symptoms of infectious diseases and to contact physician in time. All staff must stay at home in case of symptoms of a cold or flu and is obliged to inform their supervisor local HR instantly in case of a notifiable disease diagnostic.
- In the course of the actual outbreak of Corona (Covid-19), a respective additional sensitization has been done, in particular, increasing distance between people in the daily operation. Specific measures have been successfully implemented to reduce direct contact between people in our locations to the absolute minimum, e.g. by installing plexiglas barriers where needed and by reorganizing maintenance and office work.
- External services and visitors are currently reduced to the minimum. Precautionary measures and behavioral rules are communicated to external contacts as well.

MAXI Srl/GmbH

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Status on October, in terms of the actual crisis

With regard to the Sugar factories:

- To date no negative impact on production and supply chain in general.
- Production is running stable, absence rate is on normal seasonal level.
- Flow of goods is maintained.
- Stocks remain well on the foreseen safety stock levels.
- As producer of food and feed ingredients, the Südzucker Group is part of the critical infrastructure. Therefore no significant restrictions for workers are expected even in the case of curfew.
- Precautionary measures are well established and accepted by the employees.
- The harvesting campaign is ongoing and the factory is processing beet as scheduled.

Food and feed safety in the light of the COVID-19 virus

EFSA has issued a statement that there is currently no evidence that food is a likely source or route of transmission of the virus.

Such a transmission to foods from humans is already excluded for our products as a general rule - regardless of an epidemic - due to the implemented hygiene measures:

- The Sugar production processes are fully automated processes in closed systems without direct food contact between operators and products.
- In areas where open product handling is unavoidable (packaging), a direct product contact with staff is also avoided. In addition, in these zones all operators are following strict hygienic rules with personal protective equipment. The adherence to the hygiene rules is regularly trained, strictly monitored and closely supervised.
- HACCP concepts are established in all our factories to avoid all kind of contaminants including pathogens, not limited to Coronavirus

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The implemented general hygiene rules of the Südzucker Group are consistent with existing recommendations and adequate preventive measures.

We continue to monitor official publications and will follow respective recommendations accordingly.

A cordial greeting from the Maxi Team.

Our contacts:

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